



1.	Course title	ICT management
2.	Course code	ИТ-И-03
3.	Semester	9
4.	Unit offering the course	Faculty of Computer Science and Engineering
5.	ECTS	6
6.	Goals of the study programme	
	Upon completion of the course, the student is expected to have knowledge of ICT project management skills	
7.	Contents of the study programme	
	Project management skills in engineering systems and software projects. Personal skills: Developing self-awareness, Dealing with personal stress, Problem-solving analytically, and creatively, Personal time management. Interpersonal skills: Building relationships through communicative support, Gaining power and influence, Motivating other people, Conflict management. Group skills: Authorization and delegation, Building effective teams and Teamwork, Leading positive changes,	